

Commercial Terms & Conditions

General Delivery and Payment Terms & Conditions

1. Basic information on store operator

Identification details

Name: IQRF Alliance s.r.o.
Registered office: Průmyslová 1275, Valdické Předměstí, 506 01 Jičín, Czech Republic
Registered by the Regional Court in Hradec Králové Section C, Insert 34028

Contact details:

Telephone: +420 493 654 015
GSM: +420 777 571 699
Email: alliance@iqrf.org, sales@iqrf.org
Website: www.iqrfalliance.org
IČ (ID): 45786461
DIČ (VAT ID): CZ45786461

Information on services supplied

IQRF Alliance s.r.o. offers services for sale through web sales or purchases ordered at company office. You can find technical and commercial information on the services supplied on our website or on request at company office.

2. Prices

Prices are given in CZK or EUR.

Prices in our web store are always given inclusive of VAT. If the prices are not inclusive of VAT, this is said in the description. VAT is payable according to place of VAT taxation.

The sales price in our web store is valid at the time the order is made and any subsequent changes in price have no impact on orders already made.

3. Discounts

The vendor reserves the right to provide trade discounts on the prices detailed in the pricelist of services. You are not automatically entitled to discounts.

4. Payment conditions

Purchases through the web store are paid for with a credit card or a bank transfer. The whole invoiced sum must be transferred to IQRF Alliance s.r.o.'s bank account, and only then will the services be provided to the customer.

5. Refund

In case of disputes over the contract, the law applicable is the law of the Czech Republic, and the competent court is the court as determined according to the Code of Civil Procedure. The Claims Procedure regulates the extent, terms and conditions and method claims are dealt with.

The trader will discuss the duration of liabilities with the consumer in Czech or English, and in this will also provide the consumer with contractual terms and conditions and other details. The consumer can also appeal to the Czech Trade Inspection Authority with complaints, suggestions or queries.

6. Orders

Orders for services should be submitted through our web store.

Every customer who places an order is assigned an order number (Pro forma invoice number)

The order number is always given on the delivery note and on the invoice.

A purchase contract has been concluded as soon as the customer sends the order.

The order should include:

- company name, your name, address, telephone number (fax, e-mail)
- customer number (if already assigned)
- order number, date of issue
- IČO (Company ID No.), DIČ (VAT ID No.)
- services order name according to IQRF Alliance s.r.o. catalogue or price list
- number of items

For individual consumers (end customer), the order number, IČO and DIČ need not be given.

Order confirmation

Confirmation that the order has successfully been placed in the web store is automatically sent by the system to the customer's e-mail address.

7. Personal data protection

Information on customers is stored in accordance with the law of the Czech Republic in force, in particular with Act No. 101/2000 Coll. on the Protection of Personal Data as amended. By concluding a contract, the purchaser consents to the processing and collection of his personal details in the vendor's database following successful completion of the contract until such time as he expresses in writing his objection with this processing. The purchaser has the right to access his personal data, and the right to its amendment, including additional legal rights to this data. Personal data can be removed from the database on the basis of a written request. The customer's personal data is fully secured against misuse. The supplier will not give the customer's personal data to any other persons. Each contract is archived by the operator after conclusion in electronic form and is accessible only to the store operators.

These Commercial Terms and Conditions apply from 1. 1. 2017.